

Technical Bulletin

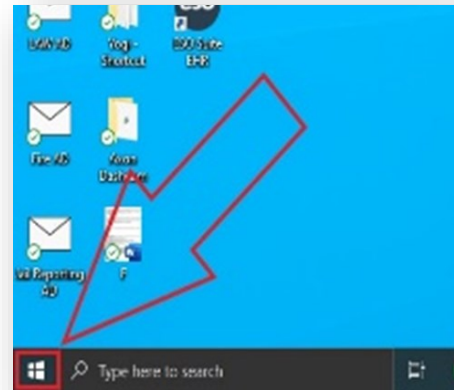
December 7, 2022

Users needing to update ESO EHR Client

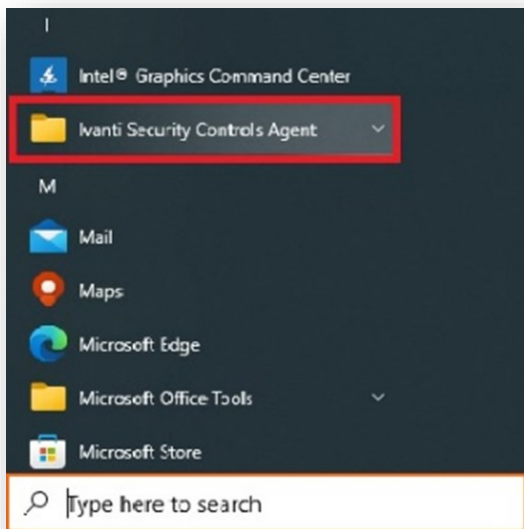
Intended Audience: All FIRE

ESO VERSION UPDATE PROCEDURE **WHEN UPDATES BECOME AVAILABLE**

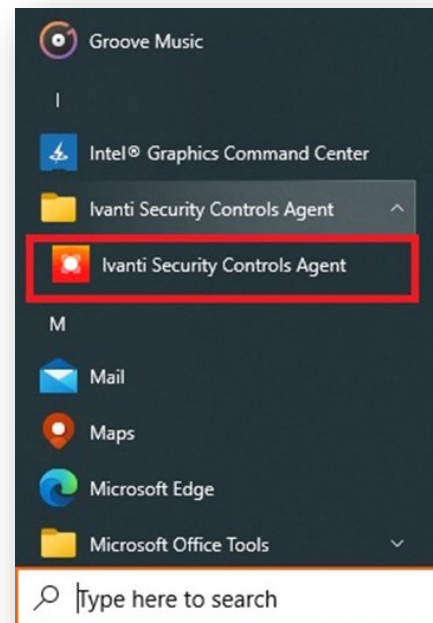
1. Click on the Start Button on the bottom left of your screen.

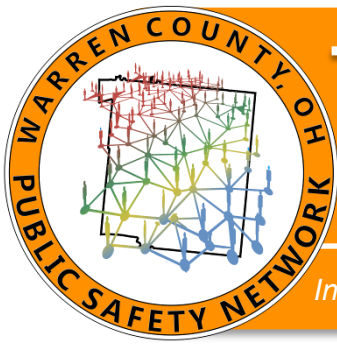


2. In the start menu scroll down until you find/see "Ivanti Security Controls Agent" and click on the Folder.



3. Click on and Launch Ivanti Security Controls Agent with the orange icon.





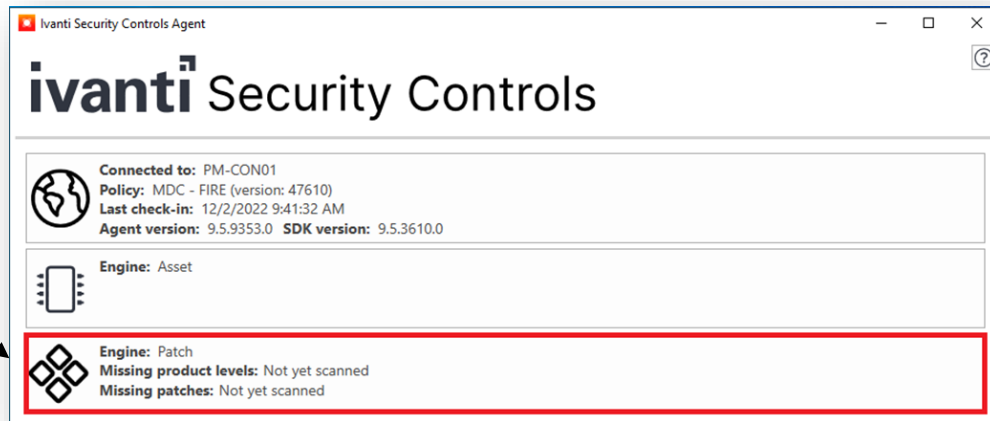
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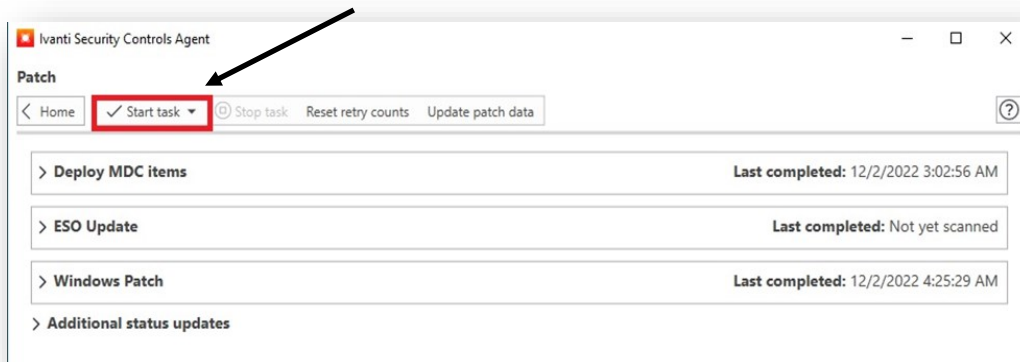
Users needing to update ESO EHR Client

Intended Audience: FIRE

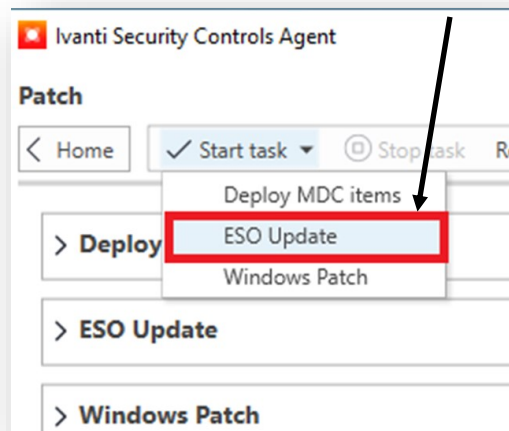
4. Once In Ivanti, click on the third option “Engine: Patch”



5. Click on the “Start Task” drop down button



6. Click on “ESO Update” to start the update. This might take a few minutes to update but once complete you have successfully updated your ESO version.



Contact Philip Bomer at 695-HELP regarding this technical bulletin.